

CWSD USER AGREEMENT

Centerton Water and Sewer Department • 500 Keller Road • PO Box 366 • Centerton, AR 72719-0366
Tel: (479) 795-0222 Fax: (479) 795-0846 E-mail: admin@cwsdonline.com www.cwsdonline.com

I hereby make application to the Centerton Water and Sewer Department, herein after referred to as CWSD, and request that the property located at the address provided below be connected to the CWSD System to be supplied with water service, and sewer service where applicable, upon the terms and conditions set forth on the reverse side of this agreement. In consideration thereof, by signing this application below, I agree to the provisions set forth on the reverse side of this agreement.

Owner Landlord Renter Service Date: _____
 Rollover

Primary Name:

1) _____ X _____
Signature of Applicant Date

Phone# _____ DL# _____ State _____ DOB: _____

Email: _____ Social Security #: _____

Additional Name:

2) _____ X _____
Signature of Applicant Date

Phone# _____ DL# _____ State _____ DOB: _____

Email: _____ Social Security #: _____

Service address: _____

Landlord _____

Billing address: _____

Landlord Phone: _____

For Office Use Only:

Meter Deposit: \$ _____ Check Cash CC Conf # _____ Work Order _____

Account # _____ Auto Draft: Yes No Bank Deposit Date: _____

First Read Date: _____ First Bill Due Date: _____ Paperless Billing: _____

****Important Information when utilizing online access and account management:**

If you take advantage of our online access and account management tools, please add "noreply@masterlink.com" to your Safe Senders list in order to receive email notifications.

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In consideration thereof, I agree:

1. To pay all applicable deposits, service charges, rates, meter connection charges or tapping fees, and any other charges imposed by the CWSD, and to comply at all times with the ordinances, rules and regulations thereof relating to water service, making them part of this agreement.
2. To pay a Security Deposit, which is refundable, in accordance with the rules and regulations of the CWSD. As a renter, I may be requested to provide a copy of my lease agreement.
3. For new locations, to pay water and sewer system connection and tapping fees in accordance with the CWSD Schedule of Fees as approved by the Centerton Water and Sewer Commission.
4. For new homes on septic systems, I will present to the CWSD a copy of the final inspection of my septic system within thirty (30) days after my meter is set. Service will be immediately disconnected if the CWSD does not receive a copy of the final septic inspection.
5. My water bills are sent out on a monthly basis, normally on or about the last day of each billing cycle and are due within 15 days of billing. To avoid a ten percent (10%) penalty being added to the net amount of my bill, it must be paid on time.
6. To install, when applicable, and maintain in good order and condition at all times, at my expense, the necessary service lines to cause the property, which is owned or occupied by me, to be connected with the CWSD System. The installation and maintenance of said service lines shall be made by duly licensed Master Plumbers in accordance with the Arkansas State Plumbing Code. All leaks or other defects in the service lines shall be immediately repaired at my sole expense.
7. To obtain a plumbing permit from the city or county when applying for water services and pay the appropriate fees. All homes or mobile homes connecting to the CWSD System are to be in compliance with the Arkansas State Plumbing Code. Newly constructed homes shall have all necessary inspections performed by the City of Centerton's or Benton County's Plumbing Inspector. Service will be immediately disconnected if a plumbing permit and inspections are not obtained.
8. If the water main is on the opposite side of the road, I shall pay for the road crossing. Fees are in accordance with the CWSD Schedule of Fees as approved by the Centerton Water and Sewer Commission. These Fees will be paid by me at the time of this application and put into a non-interest bearing escrow account and actual costs will be charged against this amount. If the cost of the road bore is more than the fee, then a bill will be issued to me for the additional amount and I will be responsible for payment of this amount before a meter is set. If there are any monies remaining after the bore is completed, they will be refunded to me (*please allow 10 working days to process*) or applied to my account, whichever I prefer.
9. The CWSD shall in no way be responsible for maintaining any service line owned by me, or for damages done by water escaping therefrom or for defects in my service lines connecting to the CWSD System. The CWSD or Centerton Water and Sewer Commission shall not be held responsible for: (a) the breaking of any service lines or apparatus, (b) any failure in the supply of water, or (c) the stoppage of the flow of water for any reason.
10. **Without additional notice, service will be disconnected for non-payment or in cases of inadequate payment (*the amount paid is less than the required amount*) 15 days after the due date printed on your statement. Further, without additional notice, service will be disconnected for my failure to comply with all or any part of this agreement. I also understand that for my service to be resumed, full payment of my bill must be made along with a \$30.00 reconnection fee during the normal office hours of 8:00am – 4:30pm**